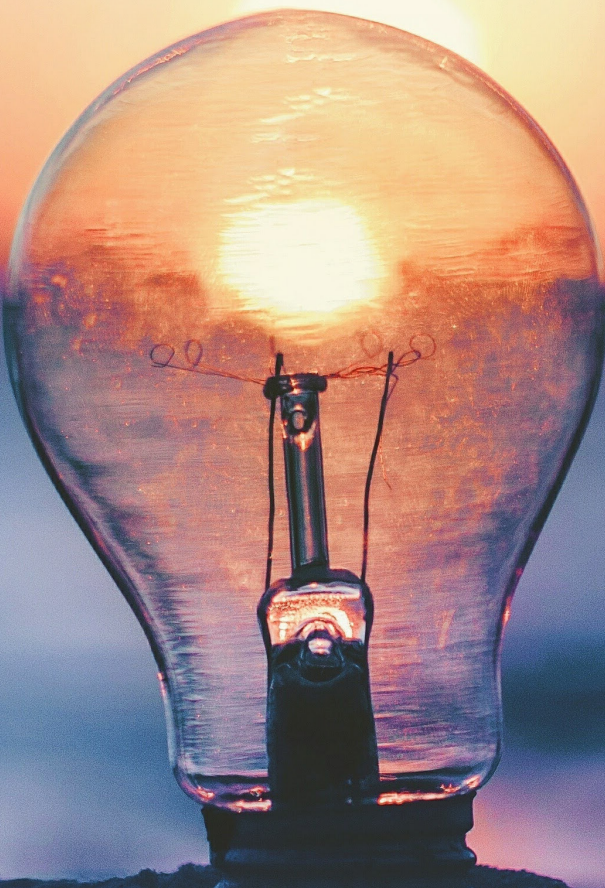


## OUR TAKEAWAYS

- The TAMS implementation is going well.
- We've realized improvements in efficiencies over the last year that we wanted to share one example with you.
  - » Last fiscal year we collected \$4M in restitution from damage claims. In just the first quarter of this fiscal year, we've already collected \$6M! This is in large part due to the improvements in processes claims now that all the necessary information is in TAMS. Previously, it took 5 to 7 minutes just to get the claim form open so we could start entering the data and then we had to download data from multiple locations – all of which took time. Now the forms can be pulled up in less than a minute and all the information needed is in one place. In addition, the quality of the data has improved since we've eliminated the chance that different offices would submit duplicate claims for the same crash.
- We continue to work on XXXX and our current efforts involve YYY



*Last fiscal year we collected \$4M in restitution from damage claims. In just the first quarter of this fiscal year, we've already collected \$6M!*